



# Animal Support as a Function of Mass Care

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IL State Mass Care Planner

**American Red Cross**

# Outline

- Mass Care
- The Red Cross: Mass Care Provider
- The Red Cross: Mass Care Coordinator
- Service Animals
- Household Pets
- Community Support

# Mass Care

- Address the physical and emotional disaster-caused needs of all individuals and families
  - This includes pets and service animals
- Definition of mass care is expanding
  - National Response Framework, ESF #6
  - Population Related Disaster Services

# The Red Cross: Mass Care Provider

- Red Cross is country's lead Mass Care provider
  - 171 large disaster responses (DRs)
  - 34,197 overnight shelter stays
  - 404,838 meals served
  - 34,070 health and 31,506 mental health contacts
    - Calendar year to-date 2015
- Extensive network of partnerships

# The Red Cross: Mass Care Coordinator

- The National Response Framework (NRF)
- ESF #6: Mass Care, Emergency Assistance, Temporary Housing, Human Services
  - National Co-Lead
  - Lead Coordinating Agency in IL
  - Supporting Agency in WI and IN
- ESF # 11: Agriculture and Natural Resources
  - Supporting Agency in IL, WI



# Service Animals

- Service animals are permitted in a shelter
- ADA Magic Questions:
  - Do you need this animal because of a disability?
  - What work or tasks has the animal been trained to perform?
- Emotional support animals
- Owner has overall responsibility
- Can only be removed if out of control / not housebroken

# Household Pets

- Household pet support does not fall within the Red Cross mission
  - Will not be allowed in shelters
- Co-locate animal shelters whenever possible
- Community resources and partnerships
  - Supply and logistics
  - Networking
  - Coordinating state support
    - Illinois Veterinary Emergency Response Teams (IVERT)
    - International Fund for Animal Welfare (IFAW)

# Community Support

- **Local Organizations**
  - Local Humane Societies / Therapy Animal Organizations
  - Veterinary Clinics / Animal Hospitals
  - Stables / Pet Shops
  - County Animal Services (CARTs/DARTs)
- **State Support**
  - State Veterinary Emergency Response Teams
  - International Fund for Animal Welfare (IFAW)
- **National Memorandums of Understanding**
  - American Humane Association
  - American Veterinary Medical Foundation
  - Humane Society of the United States







Thank you!

Further Questions?  
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**American Red Cross**